

## Patterson,Robert (HHSC)

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**From:** Toni Moman <Toni@heidigroup.org>  
**Sent:** Monday, December 19, 2016 5:20 PM  
**To:** Carol Everett; Alexander,Irmgard (HHSC); Sorensen,Rebecca (HHSC); REDACTED  
**Cc:** Himes-Crayton,Claudia (HHSC); Laosebikan,Camille (HHSC)  
**Subject:** Re: Pharmacy Waiver Request  
**Attachments:** FAMILY PLANNING PROGRAM #1.pdf

I will be sending the pharmacy requests in 3 different files and 3 e-mails to make sure you receive with no transmission problems.

Thank you so much!  
Toni

Toni Moman  
The Heidi Group  
(512) 255-2088 | [toni@heidigroup.org](mailto:toni@heidigroup.org)  
[www.heidigroup.org](http://www.heidigroup.org)

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**From:** Carol Everett  
**Sent:** Monday, December 19, 2016 5:03:20 PM  
**To:** Alexander,Irmgard (HHSC); Toni Moman; Sorensen,Rebecca (HHSC); REDACTED  
**Cc:** Himes-Crayton,Claudia (HHSC); Laosebikan,Camille (HHSC)  
**Subject:** RE: Pharmacy Waiver Request

Good Afternoon –

Trust you are doing well –

Toni just attempted to send Revision 7 (Pharmacy) but the file was too large. She is now dividing into 2 emails and will sent along with Revision 8 momentarily.

Thanks for all you do to help others.

When do your offices close for Christmas?

Merry Christmas!

Carol

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**From:** Alexander,Irmgard (HHSC) [mailto:[irmgard.Alexander@hhsc.state.tx.us](mailto:irmgard.Alexander@hhsc.state.tx.us)]  
**Sent:** Friday, December 16, 2016 1:33 PM  
**To:** Toni Moman <[toni@heidigroup.org](mailto:toni@heidigroup.org)>; Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Carol Everett <[ce@heidigroup.org](mailto:ce@heidigroup.org)>; REDACTED  
**Cc:** Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC)

<Camille.Laosebikan@hhsc.state.tx.us>

**Subject:** RE: Pharmacy Waiver Request

Thank you very much for the update Toni.

In addition to the MoUs, please submit the policies and Waiver requests for each clinic.

Thanks and have a great weekend.

Irm

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**From:** Toni Moman [<mailto:Toni@heidigroup.org>]

**Sent:** Friday, December 16, 2016 12:12 PM

**To:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Carol Everett <[ce@heidigroup.org](mailto:ce@heidigroup.org)>;

Alexander,Irmgard (HHSC) <[Irmgard.Alexander@hhsc.state.tx.us](mailto:Irmgard.Alexander@hhsc.state.tx.us)>; [REDACTED]

**Cc:** Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC)

<[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>; Duke,Travis (HHSC) <[Travis.Duke@hhsc.state.tx.us](mailto:Travis.Duke@hhsc.state.tx.us)>

**Subject:** Re: Pharmacy Waiver Request

Good Morning!

We have the majority of our pharmacy MoUs in place. We have the following plan for the others.

The clinic or The Heidi Group will purchase vouchers/coupons for the approved medications from the selected pharmacy to have on hand at the clinic. The clinic would then give the voucher/coupon to the patient at her/his appointment who would then go to the pharmacy and receive their medications. We will submit this pharmacy plan along with the waiver request form on Monday.

We believe this plan will comply with the program so that the patient would not be charged for the medications and the clinic would not be dispensing the meds.

We are trying to be creative to help our clinics as some have limited resources.

Thank you!

Toni

Toni Moman

The Heidi Group

(512) 255-2088 | [toni@heidigroup.org](mailto:toni@heidigroup.org)

[www.heidigroup.org](http://www.heidigroup.org)

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**From:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>

**Sent:** Thursday, December 15, 2016 4:25 PM

**To:** Carol Everett; Alexander,Irmgard (HHSC); Toni Moman; [REDACTED]

**Cc:** Himes-Crayton,Claudia (HHSC); Laosebikan,Camille (HHSC); Duke,Travis (HHSC)

**Subject:** RE: Pharmacy Waiver Request

Carol,

We review waiver requests on a case-by-case basis, so I can't respond as to whether or not the type of arrangement you mentioned below would be acceptable or not. There are details lacking that need to be described in the waiver request, as each scenario is different.

Thanks,

Rebecca Sorensen  
Family Planning Program  
512-776-3157

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**From:** Carol Everett [mailto:[ce@heidigroup.org](mailto:ce@heidigroup.org)]  
**Sent:** Thursday, December 15, 2016 4:00 PM  
**To:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Alexander,Irmgard (HHSC) <[Irmgard.Alexander@hhsc.state.tx.us](mailto:Irmgard.Alexander@hhsc.state.tx.us)>; Toni Moman <[Toni@heidigroup.org](mailto:Toni@heidigroup.org)>; [REDACTED]  
**Cc:** Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC) <[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>; Duke,Travis (HHSC) <[Travis.Duke@hhsc.state.tx.us](mailto:Travis.Duke@hhsc.state.tx.us)>  
**Subject:** Re: Pharmacy Waiver Request

Good afternoon!

I know your are very busy but we have one more clarification before we move forward with the MoU requirement. We are diligently working with our clinics to get the required information. Most have an MoU in place but a few do not.

Just to clarify: Can a large pharmacy serve multiple providers across the state by mail? This would solve the pharmacy requirement for some of our clinics until the Class D Pharmacy license can be acquired.

Thank you so much for your time and looking forward to your answer so that I may finalize an agreement.

Have a great day!  
Carol

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**From:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>  
**Sent:** Thursday, December 15, 2016 3:02 PM  
**To:** Carol Everett; Alexander,Irmgard (HHSC); Toni Moman; [REDACTED]  
**Cc:** Himes-Crayton,Claudia (HHSC); Laosebikan,Camille (HHSC); Duke,Travis (HHSC)  
**Subject:** RE: Pharmacy Waiver Request

Carol,

As your pending contract stands now, there are 22 clinic sites included. Any changes to the existing 22 clinic sites prior to your contract being executed will require revisions to any associated form. Any changes to the existing 22 clinics after the contract is executed will require an amendment. We review MOUs as part of the pharmacy waiver exemption requirement. The program cannot grant a waiver without reviewing the required MOU.

As far as whether or not it's possible for your agency to have a contract with a large pharmacy - yes, we have seen that.

Thanks,

Rebecca Sorensen  
Family Planning Program  
512-776-3157

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**From:** Carol Everett [<mailto:ce@heidigroup.org>]  
**Sent:** Thursday, December 15, 2016 7:03 AM  
**To:** Alexander,Irmgard (HHSC) <[Irmgard.Alexander@hhsc.state.tx.us](mailto:Irmgard.Alexander@hhsc.state.tx.us)>; Toni Moman <[Toni@heidigroup.org](mailto:Toni@heidigroup.org)>;  
[REDACTED]  
**Cc:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC) <[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>; Duke,Travis (HHSC) <[Travis.Duke@hhsc.state.tx.us](mailto:Travis.Duke@hhsc.state.tx.us)>  
**Subject:** RE: Pharmacy Waiver Request

Good Morning!

Trust you had a great evening –

Let me start by stating I clearly understand we must have the pharmacy issue resolved at every provider site. This is what THG is now facing.

When the FP RFP was presented, I understood every facility had a MoU or a Class D license or application. Now pharmacies understand they will not be able to charge the Medicaid rate of \$19.42 per month for birth control pills. Patients can go to any chain and receive generic birth control pills for \$4 a month or even less. Only small, private pharmacies will make an agreements to give the patient the prescriptions and bill the provider. The unknown of costs of STD scripts and others has providers extremely concerned because they clearly understand the constraints of FP and the potential cost overruns.

Perhaps some of your other providers have faced this issue? Do you know how they overcame?

Is it possible to have a contract with a large pharmacy, chain or other that might mail prescriptions?

I have contacted CVS, Walmart and Walgreens to work out a statewide agreement to serve FP patients but this is far from complete.

We will not give up. Any ideas?

Thanks - Have a great day!

Carol

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**From:** Alexander,Irmgard (HHSC) [<mailto:Irmgard.Alexander@hhsc.state.tx.us>]  
**Sent:** Wednesday, December 14, 2016 5:20 PM  
**To:** Carol Everett <[ce@heidigroup.org](mailto:ce@heidigroup.org)>; Toni Moman <[Toni@heidigroup.org](mailto:Toni@heidigroup.org)>; [REDACTED]  
**Cc:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC) <[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>  
**Subject:** RE: Pharmacy Waiver Request

Hi Carol,  
Thank you for your update.

Please submit the following:

- For Tyler Circle of Care, a copy of the Class D pharmacy license
- For Dr. Cheng Chien Song, a copy of a valid Class D pharmacy license. License # H2010 as provided on Form I does not exist
- For Tenison Women's Health Centers, a copy of the Class D Pharmacy License Applications (one for the Garland Clinic and one for the Terrell Clinic)
- Yes, please submit all the documents as soon as possible, but not later than Monday, December 19, 2016

I will refer your question " If some of our providers are unable to secure the MoU in the time period, may we later apply to enroll those providers in the FP program? "  
to Rebecca.

Thanks  
Irmi A.

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**From:** Carol Everett [<mailto:ce@heidigroup.org>]  
**Sent:** Wednesday, December 14, 2016 4:39 PM  
**To:** Alexander,Irmgard (HHSC) <[Irmgard.Alexander@hhsc.state.tx.us](mailto:Irmgard.Alexander@hhsc.state.tx.us)>; Toni Moman <[Toni@heidigroup.org](mailto:Toni@heidigroup.org)>;  
[REDACTED]  
**Cc:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC) <[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>  
**Subject:** RE: Pharmacy Waiver Request

Good Afternoon –

Trust you are doing well –

Tyler Circle of Care and Cheng Chien Song, M. D. have Class D pharmacy licenses. Tenison, Garland and Terrell have applied for licenses. Will submit numbers with final report.

The Heidi Group is working to deliver the pharmacy exemptions and MoUs but since the five day deadline falls on Saturday, may we extend to Monday, December 19?

If some of our providers are unable to secure the MoU in the time period, may we later apply to enroll those providers in the FP program?

Thanks for your help –

Have a great evening –

Carol

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**From:** Alexander,Irmgard (HHSC) [<mailto:Irmgard.Alexander@hhsc.state.tx.us>]  
**Sent:** Monday, December 12, 2016 9:44 AM  
**To:** Toni Moman <[Toni@heidigroup.org](mailto:Toni@heidigroup.org)>; Carol Everett <[ce@heidigroup.org](mailto:ce@heidigroup.org)>; [REDACTED]  
**Cc:** Sorensen,Rebecca (HHSC) <[Rebecca.Sorensen@hhsc.state.tx.us](mailto:Rebecca.Sorensen@hhsc.state.tx.us)>; Himes-Crayton,Claudia (HHSC) <[Claudia.Himes-Crayton@hhsc.state.tx.us](mailto:Claudia.Himes-Crayton@hhsc.state.tx.us)>; Laosebikan,Camille (HHSC) <[Camille.Laosebikan@hhsc.state.tx.us](mailto:Camille.Laosebikan@hhsc.state.tx.us)>  
**Subject:** Pharmacy Waiver Request

Dear Contractor,

In order to facilitate client access to contraceptive methods and related medications, it is required that all contractors have at least a Class D pharmacy at each Family Planning Program clinic site. For agencies who are unable to adhere to this requirement, the Family Planning Program allows agencies to apply for a Pharmacy Exemption (Waiver).

**Our records indicate that the following Family Planning Program clinics do not have at least a Class D Pharmacy on site:**

- B&W Healthcare Associates, 400 W. Plummer, Eastland TX 76448
- Brazos Medical Associates, 4112 E. 29th Street, Bryan TX 77802
- Cheng Chien Song, MD, 1001 12st St. Fort Worth TX 76104
- Christy Scoggins Family Clinic, 1712 Hwy. 1431 W, Marble Falls, Burnet 78654
- Community Wellness Clinic Family Planning Clinic, 201 Enterprise Row, Conroe TX. 77301
- Eliod Acevedo, MD, 1405 Jacaman Rd. Suite 101, Laredo TX. 78041
- Health4U Clinic, 3824 Yucca Ave., Fort Worth TX 76111
- Health4U Clinic, 1321 E Pioneer Pkwy, Arlington 76010
- Health Now Family Practice, 1700 N. Hampton Rd. Desoto TX. 75115
- Hillside Family Health Clinic PA, 7130 Bell Street, Amarillo TX. 79109
- Michael A. McFarland M.D., 1105 Oak Suite A, Jourdanton, TX 78026
- Rio Grande Women's Clinic Alamo, 427 E. Duranta Ave. Alamo TX 78516
- Rio Grande Women's Clinic Edinburg, 2502 E. Richardson Rd., Edinburg TX 78542
- Rio Grande Women's Clinic -La Joya, 1000 E. Expressway 83, La Joya TX 78560
- Rio Grande Women's Clinic Alamo, 222 East Ridge Road, Mc Allen TX 78501
- Tenison Women's Health Center, 5505 Broadway Blvd. Garland TX 75043
- Tenison Women's Health Center, 617 West Moore Ave., Terrell TX 75160
- Treat Now Family Clinic, 2916 Kraft Street, Arlington, TX 76010
- Treat Now Family Clinic, 108 A SW 6th Ave. Mineral Wells TX 76067
- Tyler Family Circle of Care, 928 N. Glenwood Blvd., Tyler TX 75702
- Valley Women's Care PLLC, 1900 S. Jackson Rd. McAllen TX 78503
- Webster Family Care, 200 Medical Center Blvd, Webster TX 77598

**To request a Pharmacy Waiver, please submit the following documents for each clinic site:**

1. A completed Class D Pharmacy License Exemption request form (attached).
2. A written policy that ensures clients can obtain prescribed medication refills from the cooperating pharmacy/pharmacies without an additional clinic visit (unless medically indicated/necessary).
3. A copy of a fully executed Memorandum of Understanding (MoU) with referral pharmacies. The MoUs must:
  - a. include the purpose of the agreement;
  - b. specify the coordination between the contractor and the referral pharmacy/pharmacies to provide the following medications:
    - non-clinician administered hormonal contraceptive methods [oral contraceptives; transdermal hormonal contraceptives (patch); and vaginal hormonal contraceptives (ring)];
    - anti-infective medications for the treatment of STIs and other infections; and
  - c. describe how the agreement made with referral pharmacy/pharmacies reduces barriers to the clients receiving the prescribed medication(s); and
  - d. contain language that ensures clients will receive medications at no additional cost.

**Documents must be submitted as one package not later than 5 business days after receipt of this message**  
**to: [irmgard.alexander@hhsc.state.tx.us](mailto:irmgard.alexander@hhsc.state.tx.us).**

Pharmacy waivers are not approved until you receive official notification from the Family Planning Program.

Thank you,  
HHSC Family Planning Program

**Irmgard Alexander, R.N., B.S.N**  
**Family Planning Nurse Consultant**  
**Women's Health Services**  
**Health and Human Services Commission**  
**(Office) 512. 776.3168**  
**(Fax) 512. 776.7203**  
**[irmgard.alexander@hhsc.state.tx.us](mailto:irmgard.alexander@hhsc.state.tx.us)**

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